**FirstView ParentView by First Student: Getting Started**

1. **Download the FirstView ParentView App**

Go to [web.firstviewapp.com](http://web.firstviewapp.com/) or find FirstView in the [App Store](https://itunes.apple.com/us/app/firstview/id1188696043?ls=1&mt=8) or [Google Play](https://play.google.com/store?hl=en). Follow the instructions to download the app to your smartphone and create an account.

1. **Set Up Your Profile**

Open the ParentView app from your home screen and begin the registration process. You’ll be asked to:

1. Select State/Province: **Illinois**
2. Select District: **Hodgkins**
3. Student ID or District Code: **Enter your student’s ID number from Powerschool**
4. Route Name:
   1. Congress Park Route 102023
      1. Morning Route
         1. 102023 (M,T,TH,F)
      2. Afternoon Route 102023
         1. 102023 (M,T,TH,F)
         2. 102023W (W)
   2. Congress Park Route Dual
      1. Morning Route
         1. 102DUAL\_2042 (M,T,TH,F)
         2. 102DUAL\_204038LS\_2042LS (W)
      2. Afternoon Route
         1. 103007\_102DL (M,T,TH,F)
         2. 102DUAL\_20495\_1011\_204012 (W)
   3. Cossitt Route 102028
      1. Morning Route 102028
         1. 204033\_102028\_102017 (M,T,TH,F)
         2. 102028\_102017 (W)
      2. Afternoon Route
         1. 102017\_102028 (M,T, TH, F)
         2. 102017W\_102028W
   4. Forest Road Route 102024
      1. Morning Route
         1. 102024\_2041 (M,T,W,TH,F)
         2. 102024\_204003LS\_2041LS (W)
      2. Afternoon Route
         1. 102024 (M,T,TH,F)
         2. 102024W (W)
   5. Forest Road Route 102025
      1. Morning Route
         1. 204006\_102025 (M,T,TH,F)
         2. 102025\_204004LS (W)
      2. Afternoon Route
         1. 102025 (M,T,TH,F)
         2. 102025W (W)
   6. Ogden Route 102026
      1. Morning Route 102026
         1. STARS\_102026\_102019 (M,T,W,TH,F)
      2. Afternoon Route 102026
         1. 102019\_102026\_204071 (M,T,TH,F)
         2. 102019W\_102026W\_204071 (W)
   7. Park JH Route 102001
      1. Morning Route
         1. 102007\_951002\_102001 (M,TH)
         2. 102007\_951002\_102001\_102016 (T,F)
         3. 102007\_951002\_102001\_204045LS (W)
      2. Afternoon Route
         1. 951002\_102001\_102007 (M,T,TH,F)
         2. 102001W\_1012 (W)
   8. Park JH Route 102002
      1. Morning Route
         1. NAZ\_102002 (M,TH)
         2. NAZ\_102002\_102014 (T,F)
         3. NAZ\_102002\_102014\_204036LS (W)
      2. Afternoon Route
         1. 103003\_102002\_20489 (M,T,TH,F)
         2. 204MSH2\_102002W\_20490\_204038 (W)
   9. Park JH Route 102005
      1. Morning Route
         1. 103004\_102005 (M,T,TH,F)
         2. 103004\_102005\_204008LS (W)
      2. Afternoon Route
         1. 103008\_102005 (M,T,TH,F)
         2. 102005W\_20493\_204001 (W)
   10. Park JH Route 102006
       1. Morning Route
          1. 102008\_951003\_102006 (M,TH)
          2. 102008\_951003\_102006\_102015 (T,F)
          3. 102008\_951003\_102006\_204037LS (W)
       2. Afternoon Route
          1. 951003\_102006\_102008 (M,T,TH,F)
          2. 102006W\_1013 (W)
   11. Park JH Route 102009
       1. Morning Route
          1. 951001\_102009 (M,T,TH,F)
          2. 951007\_102009\_204053LS (W)
       2. Afternoon Route
          1. 951007\_102009 (M,T,TH,F)
          2. 204MSH3\_102009W\_20491\_204031 (W)
   12. Park JH Route 102010
       1. Morning Route
          1. 951001\_102010 (M,TH)
          2. 951001\_102010\_102013 (T,W,F)
       2. Afternoon Route
          1. 951001\_102010 (M,T,TH,F)
          2. 102010W\_204011 (W)

You’ll then be prompted to **REGISTER\***.

*\*Registration information pertaining to your student’s route is provided by your school district. FirstView Customer Support cannot provide this information to you.*

1. **Follow a Route**

Once you have confirmed your account, login and select **Profile** to **“Add A Student”** with the information you received from your school district. Next, you will select AM/MID/PM Route, search for your route name and select your school (if applicable).

1. **Setup Distance Alerts**

To setup alerts for tracking the bus, you will be prompted to “**Configure Notification”**. Select the location you want to track the bus to, choose a geofence size around your location, and set your time range. When the bus enters your geofence within the time range selected, you will get a notification that the bus is near. Students should still be at their assigned bus stop 10 minutes prior to the scheduled arrival time.

1. **Receive Notifications**

Go to **Settings** and select **“Notification Recipients”** to add email notifications for up to 3 recipients, including yourself. From this screen, you can also edit your **Profile** or follow another route. Alerts and notifications from your district or the bus depot will appear under **Notifications** in the menu.

***\*****To receive push notifications, you must allow your mobile device to receive notifications from the FirstView app. You will be prompted upon downloading the app or you can confirm/update your settings within your phone’s app settings.*

1. **Ask for Help or Give Suggestions**

FirstView provides a dedicated customer support team Monday through Friday to assist you:

* Call toll-free **888-889-8920** from 7:00 a.m. ET to 5:00 p.m. ET
* Email Customer Support at [support@firstviewapp.com](mailto:support@firstviewapp.com)
* Use the in-app **“**✉**”** button (right corner) to provide feedback